

Sony Service Company - Technical Services
 A Division of Sony Electronics Inc.
 Sony Drive, Park Ridge, New Jersey 07656

Model: CDP-C265, CDP-C365, CDP-C445, CDP-C545 **No. 480**

Subject: Disc Tray Won't Open **Date:** April 29, 1996

Symptom:
(161) The disc tray may be jammed and will not open. The U/D gear (#104) may rotate clockwise during transportation causing the mechanism to jam.

Solution: If a unit comes in for service for any reason, replace the right side (facing the unit) rubber cushion with a new improved type. Please see the diagram below for location of the cushion.

Description	Part Number
Rubber Cushion	4-981-731-11

Applicable Serial Number Range:

- CDP-C365 8931001 to 8943000
- CDP-C445 8808001 to 8812000, 8943001 to 8957000
- CDP-C545 8803001 to 8805000

